

What we've delivered

SFSC Phase 2 Initiative Milestones	Quarter One Milestones 1 July 2023–30 September 2023	Quarter Two Milestones 1 October 2023–31 December 2023
Pillar One: Housing Solutions		
AHO Economic Recovery 23 • AHO New Supply	<ul style="list-style-type: none"> Delivered 3 homes in Wilcannia and Cobar Progressed an additional 3 projects to procurement to deliver 13 units 	<ul style="list-style-type: none"> Contract award for 5 homes in Gunnedah Commence construction for 18 homes in Eden, Penrith, Mount Druitt and Gunnedah
• ACHIF	<ul style="list-style-type: none"> DA for the Eden project is ongoing. Anticipate request for information in Q1 of FY23 5 transportable homes have arrived on site in Purfleet and Lansdowne. By end of October 2023 anticipate all 5 to be handed over to tenants Completed a further 12 upgrades in Moree to bring the total to 42 completions to date 	<ul style="list-style-type: none"> Handover of 5 Purfleet New Builds in Q2 DA approval for Eden project Handover of 2 x 2 bed Duplex in Lake Haven Submission of DA for 4 dwellings in Bombala, NSW Completion of ACHIF upgrade for Moree LALC — Total of 43 upgrades
SFSC Closing the Gap — Housing Solutions Program • AHO New Supply	<ul style="list-style-type: none"> Completed 3 units in Wollongong, Orange and Griffith 	<ul style="list-style-type: none"> Finalise designs for projects in Wellington, Narrabri, Warren, Ravenswood, Wagga Wagga and Narooma delivering 10 homes Finalise design documentation for multi-unit developments for 7 dwellings in Glebe and Tamworth DA approval for 4 dwellings in Glebe and progress 3 dwellings in Tamworth Progress Part 5 Approval for 3 dwellings in Kingswood Finalise Procurement for 59 homes
• AHO Upgrades	<ul style="list-style-type: none"> AHO are ahead of target with a total of 153 completions to date — remaining 24 expected to be completed by the end of Q1 FY24 	<ul style="list-style-type: none"> Complete 7 properties in Lake Cargelligo Complete 2 properties in Condobolin Conclude the CTG Upgrades stream
• ACHIF	<ul style="list-style-type: none"> Completed 8 further granny flats (secondary dwellings) Signed all 14 funding agreements in flood impacted LGAs Awarded and commenced over \$2m of Energy efficiency upgrades 	<ul style="list-style-type: none"> Allocate additional funding to the Energy Efficient EOI to enable further Solar, Air & Passive Energy Upgrades Obtain final quotes and signing of 24 Funding Deeds Award and commence over \$2m of Energy efficiency upgrades
• AHO Solar & Air Energy Efficiency	<ul style="list-style-type: none"> Recruited Project team Obtained approval to commence project through AHO governance 	<ul style="list-style-type: none"> Complete procurement process for Supply of Solar Panels. Evaluate and appoint a supplier Commence procurement process appointing installers for the Solar and Air Installations Complete revision of Air-Conditioning and creation of a Solar Policy for AHO

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<ul style="list-style-type: none"> AHO Flood Recovery Program 	<ul style="list-style-type: none"> Completed 6 property repairs in Ballina for Bunjum AC Contract awarded for repair works to 22 properties — Jubullum LALC Repair works on 6 properties in Wardell complete Remediation of contamination and demolition of 5 Jali LALC properties commenced (4 on CTI) Delivery of 2x2 bedroom duplex in Kempsey 	<ul style="list-style-type: none"> Handover repairs to Aboriginal Housing Company — Boolangle — Mall Bunoogah and Grafton LALC Contract award for 30 properties in Mulli Mulli Procurement for 11 properties — Yaegal LALC and 8 properties — Nungera in Maclean Handover of a 2x2 bedroom duplex in Kempsey Approve acquisition of Bath Street site to support the rebuild of Cabbage Tree Island homes destroyed by flooding
SFSC Strengthened Sector and Communities Program <ul style="list-style-type: none"> Home Ownership Options 	<ul style="list-style-type: none"> Realised 20 Home Ownership opportunities CBA agreement still to be finalised, delay due to this having to go to their Change Council 	<ul style="list-style-type: none"> Realise 20 HO Grants Commence Head Start Homes Wollongong Project Hub Finalise CBA agreement
<ul style="list-style-type: none"> Tertiary Accommodation Grants (TAG) 	<ul style="list-style-type: none"> Provide grants for up to 75 Students per year — 9 Tag recipients for Q1 Engaged UNE and University of Western Sydney to participate in TAG Grants 	<ul style="list-style-type: none"> Onboard 2 Universities to deliver Tertiary Accommodation Grants Provide 9 grants to Aboriginal students

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Pillar Two: Client Outcomes		
SFSC Strengthened Sector and Communities Program <ul style="list-style-type: none"> Finding Your Way — Transitional Housing Options (FYW) 	<ul style="list-style-type: none"> Commenced AHO and Murdi Paaki co-design workshop discussions for transitional house and wrap around services Finding Your Way PID approved through PGESC Targeted vacant AHO, LAHC transfer, and new build properties to commence delivery of Transitional Housing support, through FYW project 	<ul style="list-style-type: none"> A property in Broken Hill has been identified to develop a transitional housing program for men exiting Corrections in Broken Hill Engage consultants for the Broken Hill program co-design workshop and project plan Commence initial conversations and consultation for a new site in the South West Sydney region
<ul style="list-style-type: none"> Sustaining Aboriginal Tenancies 	<ul style="list-style-type: none"> Bateman Bay program has supported 16 people/families per month Dubbo office has supported 3 people in month of September Opened office in Dubbo and employing two staff 	<ul style="list-style-type: none"> Undertake stakeholder meetings in Dubbo to increase participant numbers
<ul style="list-style-type: none"> Client Experience Initiatives (CEI)/ Leading Community Demonstration Sites (LCDS) 	<ul style="list-style-type: none"> Advertised one CEI project in August 2023, with successful applicant commencing by end of Q2 Advertised funding to support one Leading Community Demonstration Site in financial year 2023/24 Provide first year of funding to successful applicant for a new Leading Community Demonstration site to continue into FY 2025/26 (applications have not closed) 	<ul style="list-style-type: none"> Assess CEI applications Finalising tender process and contracting with the successful applicant Assess LCDS applications Notify successful LCDS applicant and finalise contract

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Digital Restart Fund (DRF)	<ul style="list-style-type: none"> Continued DRF user acceptance testing Piloted implementation of Rent module, Maintenance module, Property Inspection and Tenant Mobile App to commence in late Aug 23 with Bundjalung Tribal Society and Wandiyali Housing Property Assessment Survey (PAS) went live for AHO and major contractors. Continue user acceptance testing for the Mobile app component Managed additional functionality to allow LAHC Transfer asset upgrades contract packages via Ngamuru in development Mobile App version of the Property Assessment Survey (PAS) went live for AHO and major contractors 	<ul style="list-style-type: none"> Finalise DRF user acceptance testing LAHC Transfer asset upgrades contract packages via Ngamuru in development Progress DRF close out
Services Our Way	<ul style="list-style-type: none"> Support 184 clients Supported 172 clients 	<ul style="list-style-type: none"> Support 184 clients

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Pillar Three: Sector Growth		
SFSC Strengthened Sector and Communities Program <ul style="list-style-type: none"> Aboriginal Housing Management Transfers 	<ul style="list-style-type: none"> This action was delayed and required high level negotiations 	<ul style="list-style-type: none"> Deliver final contract of Trench 3 PMT with Murdi Paaki after high level negotiations Commence DCJ and AHO meetings with Homes in Place and Murdi Paaki to prepare for the transfer of 64 properties Deliver a new management agreement between the AHO and Murdi Paaki to include five additional properties in Broken Hill
<ul style="list-style-type: none"> NSW ACHIA & Sector Workforce Development 	<ul style="list-style-type: none"> ACHIA action was delayed and required high level negotiations 	<ul style="list-style-type: none"> Contract finalised with ACHIA for a two year period Continue communications with ACHIA to further strengthen relationship and partnership
<ul style="list-style-type: none"> Sector Capability Fund 	<ul style="list-style-type: none"> This action was delayed (due to Grant Freeze) 	<ul style="list-style-type: none"> Review program to determine most effective ways to support the sector through grants
<ul style="list-style-type: none"> High-Cost Community Support 	<ul style="list-style-type: none"> Completed Data Analysis for FY 23/24 payments Continued Market Stewardship Research FY 23/24 HCCSP Funding Agreements issued 	<ul style="list-style-type: none"> Review program to support a future transition to new phase of innovation focused on strengthened, tailor made solutions to improve tenancy outcomes

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Pillar Four: Data and Evidence		
<ul style="list-style-type: none"> AHO Tenant Satisfaction Survey 	<ul style="list-style-type: none"> Continued fieldwork. The AHO Tenant Satisfaction, Experience and Wellbeing Survey was paused in Q3 of 22/23 due to concerns around methodology 	<ul style="list-style-type: none"> Recommence AHO Tenant Satisfaction, Experience and Wellbeing Survey utilising the original methodology
<ul style="list-style-type: none"> Program/Project specific evaluations/research 	<ul style="list-style-type: none"> Continued Home Ownership Interim Evaluation Completed Stimulus Evaluation 	<ul style="list-style-type: none"> Finalise AHO Home Ownership Program Evaluation Finalise Services Our Way evaluation Continuing work on the Stimulus evaluation

How we are delivering

	Quarter One Milestones 1 July 2023–30 September 2023	Quarter Two Milestones 1 October 2023–31 December 2023
Keeping Aboriginal culture at the centre		
Aboriginal Cultural Reference Group	<ul style="list-style-type: none"> Scoped the establishment of an AHO Aboriginal Staff Network to provide additional cultural support to new and existing Aboriginal employees Onboarded three new Aboriginal Cultural Reference Group members Completed review of Aboriginal Impact Statements (including benefit and impact measurement) 	<ul style="list-style-type: none"> This quarter meeting has been postponed to February 2024
Accountability and Governance		
	<ul style="list-style-type: none"> Held a <i>Strong Family, Strong Communities</i> Advisory Committee meeting 	<ul style="list-style-type: none"> Hold AHO Board meeting
Demonstrating Change		
	<ul style="list-style-type: none"> Developed summary reports for the SFSC Aboriginal-led Co-design evaluation 	<ul style="list-style-type: none"> Finalise CoDesign evaluation and published on AHO website