**Client Experience Initiative**

**AHO Western Region - Expression of Interest**

**Applications close 23 June 2020**

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| **Organisation**  **Name** |  | | | |
| **Project Name** |  | | | |
| **Contact Name**  **and**  **Email Address** |  | **Contact**  **Number** |  | |
| **Are you an Aboriginal Community Controlled Organisation?** | | | | **YES / NO** |
| **Briefly describe what your organisation does? (***No more than 200 words)*   * **Include in your response the type of legal entity your organisation is?** | | | | |
| *Enter response here* | | | | |

**EOI Criteria to be addressed**

**Q 1: Describe a housing experience initiative that you have identified for your community?**

* Outline initiative objectives and who is the target cohort.
* How does the initiative align with a housing experience?
* Is the housing experience currently being addressed?
* In which location/s will the initiative be delivered and why.

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| *Enter response here* |

**Q 2: How will you work with AHO within your community to deliver the initiative?**

* How will you work with AHO to co-design the initiative?
* Optional – will you include other stakeholders to deliver this initiative?
* Optional – demonstrated experience in partnering/co-design.

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| *Enter response here* |

**Q 3: Explain how the Initiative will benefit/enhance a housing experience in your community?**

* What will happen after 12 months?

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| *Enter response here* |

**Q 4: How will you measure success of the Initiative?**

* How will you demonstrate/measure initiative outcomes?

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| *Enter response here* |

**Q 5: Proposed estimated initiative budget?**

* Please include a brief costing of initiative.

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| *Enter response here* |

**Q 6: List any potential risk and mitigation strategies.**

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| *Enter response here* |

**Q 7: Organisational and Community Governance.**

* Outline your leadership structure including key personnel.
* Do you currently receive NSW government funding? Please briefly outline.

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| *Enter response here* |

**Additional comments:**

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| *Enter response here* |

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| **Please attach any further information that will support your expression of interest.** |
| Signature (s): |
| I certify that the information provided in this application is complete and correct. I certify that I have read and understood the terms of the EOI process. |
| **Confidentiality** |
| The Aboriginal Housing Office (AHO) acknowledges and agrees that it will comply with the *Privacy and Personal Information Protection Act 1998 (NSW)* in connection to any personal information created or held for the purpose of evaluating the Client Experience Initiative Project, Expression of Interest. |