

## Housing Solutions

### SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 31/06/2023
<b>Home Ownership Options</b>	320 home ownership opportunities over 4 years	107 home ownership opportunities realised
<b>Tertiary Accommodation Grants</b>	300 students enrolled in tertiary studies supported with the cost of housing over 4 years	59 Students have been successful in receiving Tertiary Accommodation Grants

### SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 31/12/2022
<b>AHO Economic Recovery 23</b>	<ol style="list-style-type: none"> <li>1. ACHIF new supply will deliver 41 new homes and a further 50 upgrades by end June 2024.</li> <li>2. AHO new supply will deliver 45 new homes by June 2024.</li> </ol>	<p><b>AHO ACHIF:</b></p> <p>29 new homes in FY23 with a further 26 upgrades.</p> <p><b>AHO New Supply:</b></p> <p>20 new homes by end of June 2023 with the remainder are works underway</p>
<b>Closing the Gap – Housing Solutions Program</b>	<p>By June 2025 AHO will deliver;</p> <ol style="list-style-type: none"> <li>1. 200 new Aboriginal homes over four years</li> <li>2. 256 significant upgrades over four years</li> <li>3. 4,440 Solar and Air-conditioning upgrades over four years</li> </ol>	<p>11 new homes completed</p> <p>Awarded contracts to deliver 80 new homes for completion in the 23/24FY with additional sites progressing through procurement</p> <p>153 upgrades completed, 24 in progress. Majority of works completed re-roofs and roof works and solar upgrades</p>
<b>Aboriginal Housing Office (AHO) Flood Recovery Program</b>	<p>\$70m in funding to support Flood recovery in Northern Rivers region.</p>	<p>17 ACHPs with 220 homes for repair or rebuild in program</p> <p>9 contracts issued to complete works on flood damaged</p>

61m of grants for Aboriginal Housing Providers to repair, upgrade and rebuild flood damaged properties with remaining funding to deliver additional Aboriginal social housing across flood affected Northern NSW

properties. bringing the total number of properties under contract for repair to over 80

Works for demolition of 4 Cabbage Tree Island (CTI) and one Wardell property are underway

Repair works on 6 Wardell flood damaged properties have commenced for Jali LALC

18 completed properties handed over in June

#### AHO LAHC Transfers Project

Transfer 3,325 homes from LAHC to AHO, starting with

Tranche 1 of 505 homes completed in May 2023.

- 1) Tranche 1 (500 properties in May 2023)
- 2) Tranche 2 (500 homes Nov 23)
- 3) Tranche 3 (2,325 homes August 24)

### Client Outcomes

#### SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 31/12/2022
<b>Finding Your Way Transitional Housing Options</b>	20 properties repurposed over 4 years  40 families supported in transitional housing	6 Transitional Housing programs delivered.  21 Participants have been supported.
<b>Sustaining Aboriginal Tenancies Project</b>	Support 260 families over four years	Findings from Sustaining Aboriginal Tenancies Project evaluation released  290 active clients and 18 exited SATP.
<b>Leading Community Demonstration Site</b>	Support 1 Leading Community Demonstration Site in financial year 2022/23 Provide 3 years funding for a new site to FY 2025/26	Completed one Local Community Demonstration Site with Gunida Gunyah successful in launching the Hub.

New application process to commence in August 23, for the next LCDS.

## Client Experience Initiatives

Support two Client Experience Initiatives, each over four years

Three Client Experience Initiatives have been funded. Coodjinburra H.O.M.E.S, Bundjalung Tribal Society and Lightning Ridge LALC/Consortium

## Services Our Way

Initiative	Outcome	Progress at 31/12/2022
	Supporting 600 clients in the 2022/23 financial year	336 clients supported

## Growing the Sector

Initiative	Outcome	Progress at 31/12/2022
<b>Aboriginal Housing Management Transfers</b>	Transfer 650 dwellings over one year. Deliver a full evaluation of the transfer of 1,500 homes Deliver preliminary assessment and approvals for a new tranche of transfers	Transfer of 698 dwellings to ACHP management
<b>ACHIA and Sector Workforce Development</b>	Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce through training and tools.	ACHIA contract has been delayed 6 ACHPs have been supported to attend property management training in the Western Region
<b>Sector Capability Fund</b>	Support up to <b>125</b> ACHPs obtain and maintain registration, over four years. Create five new employment opportunities, over four years.	44 ACHPs supported to achieve and maintain registration
<b>High-Cost Community Support Payments</b>	Provide funding to support 1,805 dwellings per annum, over four years. Provide six new employment opportunities	Funding has been provided to support 1,805 dwellings Four employment opportunities are currently being supported

## Data and Evidence

Initiative	Outcome	Progress at 31/12/2022
<b>Commissioning Insights and Evidence</b>	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural satisfaction, wellbeing and other social outcomes over time.	The AHO Tenant Satisfaction, Experience and Wellbeing Survey was paused in Q3 of 22/23 due to concerns around methodology. The survey was restarted in Q4 22/23 utilising the original methodology.  The project is expected to be finalised in Q2 23/24.
	AHO Aboriginal Community Housing Provider Survey - A biennial survey with around 100 ACHPs to measure their satisfaction with the services that AHO provides and their relationship with the AHO.	Complete
	AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.	The Model is currently awaiting state-wide Aboriginal projections data as a basis for its development. It is expected that the model will start development in Q4 23/24
	Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.	The Aboriginal Wellbeing Framework is at procurement stage.
	SFSC Program and Policy/Strategy-level Evaluations - Combine elements of process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.	This is ongoing.