

Housing Solutions

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2025
Home Ownership Options	320 home ownership opportunities over 4 years	383 Home Ownership opportunities realised

SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 30/06/2025
Closing the Gap – Housing Solutions Program	By June 2025 AHO will deliver; <ol style="list-style-type: none"> 200 new Aboriginal homes over three years 256 significant upgrades over three years 4,440 Solar and Air-conditioning upgrades over three years 	By June 2025 AHO delivered <ol style="list-style-type: none"> 159 new Aboriginal homes over three years. 35 homes additional are due for completion by December 2025. 548 upgrades over three years 2,696 Solar and Air-conditioning upgrades have been completed.
Aboriginal Housing Office (AHO) Flood Recovery Program	\$70m in funding to support Flood recovery in Northern Rivers region. 61m of grants for Aboriginal Housing Providers to repair, upgrade and rebuild flood damaged properties with remaining funding to deliver 21 new homes for Aboriginal social housing across flood affected Northern NSW	<ol style="list-style-type: none"> AHO has expended \$43.7m to support Flood recovery efforts in Northern Rivers region. AHO has delivered 230 upgrades along with a further 20 new homes to date.
AHO Housing Portfolio Title Transfers Project	Transfer 3,325 homes from LAHC to AHO, starting with <ol style="list-style-type: none"> Tranche 1 (500 properties in May 2023) Tranche 2 (500 homes Dec 23) Tranche 3 (1,109 homes May 24) Tranche 4 (1210 homes Nov 2024) 	<ol style="list-style-type: none"> 3,357 homes have been transferred to the AHO. The project is at closure stage. The final tranche of 1,210 homes took place in November 2024.
AHO Social Housing Accelerator Fund (SHAF)	\$130.1m over four years delivering 222 new Aboriginal homes across both government and Aboriginal	From the initial target of 222 homes by June 2027, AHO has delivered 95 new homes (43%) of the target.

Community Housing (ACHP) owned stock.

AHO has spent \$55.4m (42.5%) of the \$130.1m allocation as of June 2025.

Social Housing Energy Performance Initiative (SHEPI)

\$26.6m to deliver an overarching co-funded Energy Efficiency Program of \$56.2m that constitutes Solar PV system and Airconditioning and Passive Energy Upgrades to AHO and ACHP homes.

1. AHO has completed energy efficient upgrades to 1,283 homes through SHEPI uplifted funding.

AHO Capital Maintenance Program

\$80.8m targeted at repairing and extending the useful life of high priority State-owned homes.

1. AHO has expended \$7.7m upgrading 151 homes in FY2025.

AHO Murdi Paaki Aboriginal Housing Program

\$85.2m to delivery urgent repairs and maintenance for 996+ homes addressing homelessness, safety issue and crowding in the Murdi Paaki Region.

1. AHO has expended \$6.9m for the FY2025 year. Maintenance and repair works have been completed at 59 properties across the Murdi Paaki Region.
2. 11 in person, place-based engagement meetings with community housing leaders completed.
3. 12 Aboriginal people successfully completed a Cert II in Construction at Broken Hill.

Client Outcomes

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2025
Finding Your Way Transitional Housing Options	20 properties repurposed over 4 years	16 properties reclassified for transitional housing options
	40 families supported in transitional housing	40 participants supported
	22 employment opportunities created	16 employment opportunities created
Tertiary Accommodation Grants	300 students enrolled in tertiary studies supported with the cost of housing over 4 years	246 students supported
Sustaining Aboriginal Tenancies Project	Support 260 families over four years	183 families supported (22/23 – 60, 23/24 – 60, 24/25 – 63)
Leading Community Demonstration Site	Support 1 Leading Community Demonstration Site in financial year 2022/23	1 Leading Community Demonstration Site supported

	Provide 3 years funding for a new site to FY 2025/26	Second Leading Community Demonstration Site funded
Client Experience Initiatives	Support two Client Experience Initiatives, each over four years (8 total)	6 Client Experience Initiatives supported

Services Our Way

Initiative	Outcome	Progress at 30/06/2025
	Supporting 738 clients in the 2024/25 financial year	849 clients have been supported. Annual target of 738 has been exceeded by 111 cases

Growing the Sector

Initiative	Outcome	Progress at 30/06/2025
ACHIA and Sector Workforce Development	Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce through training and tools.	<p>ACHIA funded to contribute towards base operations</p> <p>NCAT training delivered by ACHIA for 30 providers, including participation from around 60 ACHP staff. Two days in person training conducted for:</p> <ul style="list-style-type: none"> • 25th-26th February – Ballina • 10th-11th March – Dubbo • 8th-9th April – Parramatta • 8th-9th May – Newcastle • 21st-22nd May - Wagga Wagga • 17th-18th June - Batemans Bay
Sector Capability Fund	Support up to 125 ACHPs obtain and maintain registration, over four years.	<p>55 Aboriginal Community Housing Providers registered</p> <p>Annual Aboriginal Information Sessions delivered face to face in AHO regions in May and June 2025</p> <p>Supported 21 ACHP's for FY 24/25 Sector Capability Grants</p> <p>Applications opened 31 March 2025 and Closed 2 June 2025 for delivery of Sector Capability Grants for FY 25/26</p>
High-Cost Community Support Payments	Provide funding to support 1,805 dwellings per annum, over four years.	Issued 100% of funding to end FY24/25 to support 1577 dwellings

Data and Evidence

Initiative	Outcome	Progress at 30/06/2025
Commissioning Insights and Evidence	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural	Drafted communications to publicly disseminate AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) results

satisfaction, wellbeing and other social outcomes over time.

AHO Aboriginal Community Housing Provider Survey - A biennial survey with around 100 ACHPs to measure their satisfaction with the services that AHO provides and their relationship with the AHO.

AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.

Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.

SFSC Program and Policy/Strategy-level Evaluations - Combine elements of process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.

Procurement process was initiated in June 2025, and project's kick off meeting and fieldwork are likely to commence in July 2025.

Commissioned update of demand model based on the 2021 ABS Census.

On track - ongoing work in partnership with DCJ and Coalition of Aboriginal Peak Organisations (CAPO).

Contract awarded
Evaluation commences