

Simply the Best Customer Service Awards

1 June 2017

The 2017 Simply the Best Customer Service Awards are open and seek your nomination!

The Awards celebrate outstanding contributions that Department of Family and Community Services (FACS) employees make to reducing disadvantage across NSW by providing excellent customer service.

We want to hear your stories about how FACS employees have made a difference to you, a family member, a client, or someone you know.

Acknowledge great customer service and [nominate online today!](#)

Categories

Nominate a FACS employee, team or manager for an award in one of the five categories below:

1. **Customer Service Individual Award** for employees who have provided outstanding customer service or enabled outstanding customer service to FACS clients.
2. **Customer Service Team Award** for groups who have provided outstanding customer service or enabled outstanding customer service to FACS clients.
3. **Customer Service Manager Award** for managers who foster a team culture of outstanding customer service, living and promoting the FACS value of service.
4. **Supporting Customer Service Excellence Award** for employees, managers and teams who have provided outstanding internal support to the frontline or through programs or strategies that have produced a marked increase in customer service within the District, Business Unit or Division.

There will be a Winner and Highly Commended recipient in each category.

The Awards ceremony

The Award finalists, along with the people who nominated them, will receive an invitation to attend the Awards ceremony. Award winners will be announced in December 2017.

Contact us:

If you need help on how to submit a nomination, read the [SmartyGrants tips guide](#) or email the [Simply the Best Customer Service Awards team](#).